Thank You for Choosing Us!

You Deserve Nothing Less Than Sierra Pacific

You probably already know about the superb quality and distinctive designs of Sierra Pacific Windows and Patio Doors. We have all the styles, features and innovation you could ask for. With a complete array of design options, our products will enhance any décor, and make any home brighter, more inviting, and more comfortable.

For many years, Sierra Pacific was the hottest brand in the West. Now, we’re one of the largest and best window companies in the world. We have more than 600 dealers, distributors and company stores nationwide, and sales in 30 countries around the world.

But our most important customer is you.
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For More Information, Visit
www.sierrapacificwindows.com
I. LIMITED WARRANTY FOR RESIDENTIAL PRODUCTS

A. SIERRA PACIFIC WINDOWS LIMITED WARRANTY FOR WOOD/CLAD RESIDENTIAL PRODUCTS

1. This "Limited Warranty" applies to products manufactured by or for SIERRA PACIFIC WINDOWS (SPW) whether sold directly by or through authorized SPW dealers or distributors. This warranty, which is extended only to the original owner of the residential property, covers residential products sold and installed in the United States and other countries in which SPW has products on sale and has authorized residential installation sellers and service providers.

2. The "Residential Products" covered by this warranty include but are not limited to wood clad windows, patio doors, sliding glass doors, transoms, and aluminum-clad-wrapped windows and doors manufactured by or for SPW.

3. The "Limited Warranty" for Wood/Clad Residential Products covers the products for a period of 25 years from the date of original installation of the Residential Products. The Limited Warranty does not apply to products that have been damaged, used, or previously sold or reconditioned or otherwise not in new, original and as-manufactured condition. The Limited Warranty is non-transferable to a new owner.

4. Except as otherwise expressly provided herein, SPW warrants that Residential Products will be free from defects in material and workmanship under normal use and service for a period of twenty-five (25) years from the date of original installation. This warranty is limited to the original owner and is non-transferable.

5. The "Limited Warranty" covers only defects in material and workmanship and does not cover damages caused by failures due to incorrect installation, lack of maintenance, or acts of nature or any other causes for which SPW could not be held liable.

6. SPW's liability under this Limited Warranty is limited to replacing the defective Residential Products with new products of equal or greater value, or to refunding the purchase price of the Residential Products.

7. If the warranty claim is not resolved to the satisfaction of the Residential Product owner, the Residential Product owner may also have the option of pursuing a claim under the Limited Warranty, as provided in Section IV of this agreement.

8. The Residential Product owner must provide SPW with a copy of the original purchase receipt or other proof of purchase in order to receive any warranty service.

9. This warranty is conditioned on the Residential Product owner providing adequate care and maintenance to the Residential Products as described in the SPW Guides.

10. This warranty does not apply to products that have been damaged, used, or previously sold or reconditioned or otherwise not in new, original and as-manufactured condition. The Limited Warranty is non-transferable to a new owner.

B. LIMITED WARRANTY FOR WOOD/CLAD RESIDENTIAL PRODUCTS, Continued

11. This warranty applies to products manufactured by or for SIERRA PACIFIC WINDOWS (SPW) whether sold directly by or through authorized SPW dealers or distributors. This warranty, which is extended only to the original owner of the residential property, covers residential products sold and installed in the United States and other countries in which SPW has products on sale and has authorized residential installation sellers and service providers.

12. The "Residential Products" covered by this warranty include but are not limited to wood clad windows, patio doors, sliding glass doors, transoms, and aluminum-clad-wrapped windows and doors manufactured by or for SPW.

13. The "Limited Warranty" for Wood/Clad Residential Products covers the products for a period of 25 years from the date of original installation of the Residential Products. The Limited Warranty does not apply to products that have been damaged, used, or previously sold or reconditioned or otherwise not in new, original and as-manufactured condition. The Limited Warranty is non-transferable to a new owner.

14. Except as otherwise expressly provided herein, SPW warrants that Residential Products will be free from defects in material and workmanship under normal use and service for a period of twenty-five (25) years from the date of original installation. This warranty is limited to the original owner and is non-transferable.

15. The "Limited Warranty" covers only defects in material and workmanship and does not cover damages caused by failures due to incorrect installation, lack of maintenance, or acts of nature or any other causes for which SPW could not be held liable.

16. SPW's liability under this Limited Warranty is limited to replacing the defective Residential Products with new products of equal or greater value, or to refunding the purchase price of the Residential Products.

17. If the warranty claim is not resolved to the satisfaction of the Residential Product owner, the Residential Product owner may also have the option of pursuing a claim under the Limited Warranty, as provided in Section IV of this agreement.

18. The Residential Product owner must provide SPW with a copy of the original purchase receipt or other proof of purchase in order to receive any warranty service.

19. This warranty is conditioned on the Residential Product owner providing adequate care and maintenance to the Residential Products as described in the SPW Guides.

20. This warranty does not apply to products that have been damaged, used, or previously sold or reconditioned or otherwise not in new, original and as-manufactured condition. The Limited Warranty is non-transferable to a new owner.
Limited Warranty

SIERRA PACIFIC WINDOWS LIMITED WARRANTY FOR WOOD/CLAD RESIDENTIAL PRODUCTS

resulting from defects in workmanship or materials for a period of ten (10) years from that materially and adversely affects the appearance of the surface to which the coating on the metal cladding is applied; which unreasonably affect such Residential Product’s normal functioning for a period of twenty (20) years from the date of manufacture of such Residential Product. SPW shall not be responsible for, and shall not bear any damages related to such risks.

2. Residential Product was manufactured. SPW shall not be responsible for, and shall not bear any damages related to such risks.

3. Normal wear and tear and/or natural weathering of any surfaces, including but not limited to, finishes and materials on Residential Products, the extent and/or scope of said repair and replacement shall be limited to industrial cleaning agents, acid-based products, chlorine, salt spray, and temperature ranges at the jobsite; including but not limited to, finishes and materials on Residential Products, the extent and/or scope of said repair and replacement shall be limited to industrial cleaning agents, acid-based products, chlorine, salt spray, and temperature ranges at the jobsite; including but not limited to, finishes and materials on Residential Products, the extent and/or scope of said repair and replacement shall be limited to industrial cleaning agents, acid-based products, chlorine, salt spray, and temperature ranges at the jobsite; including but not limited to, finishes and materials on Residential Products, the extent and/or scope of said repair and replacement shall be limited to industrial cleaning agents, acid-based products, chlorine, salt spray, and temperature ranges at the jobsite; 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The address where the Residential Product is installed;

A description of the Residential Product;

The date on which the Residential Product was manufactured.

In the event the product fails to conform to the express warranties described above during the warranty period, Sell will replace or repair the Residential Product at Sell's discretion, at no cost to the owner, or to refund the original purchase price or original catalog list price, provided the owner returns the Residential Product within the applicable warranty period, at the owner's expense, to a Sheffield location or authorized Sheffield service center.

Any residential property where a Residential Product is to be permanently installed shall be in good condition and suitable for the purpose for which the Residential Product is designed. The abutting, adjoining or contiguous properties shall not be damaged or impaired by the installation of the Residential Product unless such damage or impairment is caused by the installation of the Residential Product. The owner shall be responsible to maintain, install and use the Residential Product in accordance with the instructions provided by Sell. The Residential Product shall not be used for any purpose or in any manner other than those for which it is designed and sold by Sell.

Any defects of design or defects in construction;
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